



KCM Inflatables Hot Tub Hire Terms & Conditions

Hire charges, deposits and payment terms

You must pay the hire charges shown in the hire contract. These charges will refer to the dates indicated.

You must pay all charges, balance and all other charges you owe when we ask for them.

We accept contactless payments via either Worldpay, PayPal or Bank Transfer only on the delivery of your spa hire. A booking deposit is charged on arranging a hire date of **which is non-refundable but will be deducted off the total hire charge**, this must be done using a credit/debit card, bank transfer (BACS) or PayPal.

Any costs incurred by KCM Inflatables Ltd due to damage, excessive cleaning or non-working parts will be invoiced accordingly.

Hire periods

The full hire period is the dates shown on the hire contract.

At the end of the full hire period, goods not made available for collection will be placed back on hire for a further hire period and at the same hire charge. You must pay the extra expenses when we ask for them, to include any additional costs incurred.

The contract comes into effect when you have signed and agreed to keep to these conditions of the agreement and we have accepted your order.

Your responsibility when hiring goods

General conditions

The hirer will supply the electricity and water for the equipment in the hire period. You must make sure you have a suitable supply of electricity and it must be in close proximity however an extension Lead can be provided.

A flat level base is required to sit the hot tub on; this can be slabbed, concrete, blocks, decking or any firm hard standing. Grassed areas are not ideal but in some cases using OSB board (2 x 8ft x 4ft boards) or similar may be possible, if the ground is flat level and hard during the summer months we provide a foam flooring to

stop any foreign objects cutting or piercing the tubs or spas. Although our hire tubs are 6 ft x 6 ft they need a minimum space of 7ft x 7ft for safety. You must ensure that there is sufficient access to get the spa into your chosen space, if access is not possible there will, under no circumstances, be any refunds.

The hirer will inspect the equipment with KCM Inflatables staff member present and note and sign for any damage on the equipment. You become responsible for the goods when you receive the hired equipment. Please take extra care to stop sharp objects from being around or in the hot tub and prevent people from jumping in or on the hot tub.

The hirer will not allow anyone under the influence of alcohol or drugs to use the equipment. The hirer will not attempt to or move the equipment from the location that the owner has placed it. The hirer will not tamper or adjust any aspect of the equipment mechanics or electrics. You will be responsible for any death, injury, loss or damage caused by the goods being misused while they are hired by you.

You must not sell or in any way give up control of the goods.

Chemicals

You will be supplied with ample chemicals for the duration of your hire period, do not use or add any other chemicals to the water other than chemicals supplied by KCM Inflatables. **Do not add bubble bath**, foam bath or washing up liquid of any description. Failing to comply with these instructions may cause severe damage to your skin or body.

The hirer will add chemicals required to maintain the water in the hot tub and understand the risks involved in not managing the water as per the manufacturer's instructions. The pH range of the water must be kept at all times in the range 7.2-7.6 using the test kit and adjusters provided. Chlorine levels must be kept at 3-5ppm at all times, please be aware that the effectiveness of chlorine is affected by both the pH level of the water and the number of bathers using the spa. Check the chlorine level of the spa pool regularly and add chlorine in capfuls to keep the dose rate as prescribed.

The hire of our hot tubs fall within two categories, Domestic Hire, for use of a small group of people within a domestic setting and commercial use including but not limited to use by members of the public or for a small number of customers in a business setting/ non-domestic.

Domestic use Only

KCM Inflatables is suitable For domestic use only. we advise no more than 10 people use the spa throughout the hire period, ensuring water is drained and fresh is put in should it become discoloured/dirty. It is the responsibility of the person hiring the spa to maintain the chemical levels and keep the water safe and clean for use. It is not the responsibility of KCM Inflatables or any associates/employees of KCM Inflatables.

Electrical goods

If any part of the goods is electrical, it should be used with the original plugs and sockets fitted to it.

If the goods break down or are not working properly you must report this to us immediately. You must not use the goods or repair them unless we have agreed otherwise.

You must tell us immediately if the goods are involved in an accident resulting in damage to the goods or to other property, or injury to any person.

Safety instructions when hiring goods

You must make sure that everyone who uses the goods is properly instructed on how to use them safely and correctly, and that they have all the instructions we have supplied. It is the hirer's responsibility to ensure the goods are not misused.

You must ensure everyone using the goods is in a sound healthy and fit state or have the permission of their doctor where appropriate. Users must not be under the influence of drugs or alcohol. Supervision should be provided where necessary.

Limits of our liability

All the times and dates we quote for delivering or collecting the goods are approximate. We will not be liable for any delays caused by circumstances beyond our reasonable control.

If the goods break down or stop working, we will determine the problem as soon as possible, after you have reported it to us, and then try to replace them or repair the fault as soon as reasonably possible.

We will not be liable for any injury or damage caused to your property.

Lost, stolen, damaged or unclean hired goods

You are responsible for looking after the goods and returning them to us in good working order as they were received in.

You must pay us the cost of replacing any goods, which are lost or stolen or damaged beyond economic repair. You should ensure the goods for the replacement cost. If you receive any money as settlement of any claim relating to the damage or loss or theft of the goods, you must hold that money separately in trust for us and pay it to us when we ask you to. You must not negotiate any claim without our permission.

Our rights of access

We may enter any land or premises where we reasonably believe the goods are.

We may do this at reasonable times and after giving reasonable notice. We can only have access if we need to inspect, test, repair, service, replace or repossess the goods.